

Understanding Processing Fees

In order to process credit and debit card payments securely, HomeTown Ticketing partners with payment processors. These companies process card payments securely for a small fee. Stripe is a payment processor known for quick deposit options, low processing fees, and simple set up. In fact, Stripe allows you to deposit your funds into school accounts on a daily, weekly, or monthly basis.

Here are some key details you should know about the processing fees and their security.



Stripe is an ideal payment processor for schools that

- need point of sale credit card readers,
- robust reporting, and
- PCI security compliance for the 2021-2022 school year.

With deposit options, your school can choose to deposit funds into your accounts on a daily, weekly, or monthly basis.

Online Sales

Stripe processes payment from credit card and debit cards when tickets are purchased via internet connection, whether on a website or in the HomeTown Fan App.

Point of Sale (POS)

Stripe provides the option for in person credit cards sales at the gate by using a chip reader*, which can be purchased through HomeTown. Please contact your Client Success Manager for equipment pricing information and ordering.

Stripe is HomeTown’s preferred option for any school that wishes to use our platform for concession stand sales.

*Card readers meet PCI compliance.

Fee Structure

Fees for Online Sales:

- Stripe Credit Card Processing fee is 2.90% + \$0.30 per transaction.
- HomeTown’s Service Fee is \$1 per ticket.
- Total Fee of Transaction = 2.90% + \$0.30 per transaction + \$1 per ticket.

Fees for Point of Sale / Gate Sales:

- This includes event gates sales, concession sales, and custom events.
- Applies only to credit card sales, not cash or check sales.
- No HomeTown Service Fee applies to POS transactions. Only the Stripe Fee, which is a minimum of \$0.12 per transaction. For tickets or items priced over \$2.41, the Stripe Fee is 5% per transaction.

Item Price	Total Fee of Transaction
\$0.50–\$2.40	\$0.12
\$2.41– + Higher	5%

Still have questions? Reach out to the HomeTown team to talk about your specific payment processing needs, point of sale equipment needs, and getting set up with Stripe today.