

Frequently Asked Questions

Why are you using digital ticketing?

Using digital ticketing through HomeTown streamlines our ticketing process and improves our ability to manage ticket revenue, track attendance, and free up staff time for other critical school functions.

What are the benefits of digital ticketing for fair and grandstand event attendees?

Digital ticketing creates a more convenient experience for our guests by allowing them to purchase tickets ahead of events through our website or the HomeTown Fan App. Guests can purchase tickets for fair entry and grandstand events from anywhere at any time. You no longer need cash for the gate, and you can manage all your tickets in one convenient app.

What is the HomeTown Fan App?

The HomeTown Fan App is the most convenient way to buy tickets and access fair events. The fan app allows you to:

- Search for events by fair name, zip code, or event name.
- Purchase and access gate and event tickets from your mobile device.
- All tickets and passes can be scanned directly from the app to enter the fair and events.
- Favorite the fair to easily view upcoming events.

Where can I find the HomeTown Fan App?

The HomeTown Fan App is available to download on both [Android](#) and [iOS](#) devices. Once downloaded, follow instructions to set up your account.

- You can also find links to download the app and more information on the HomeTown Ticketing website at hometownticketing.com/resources/hometown-fan-app.

What if I don't have the ability to purchase tickets digitally?

Fans that don't have the ability to purchase digital tickets can purchase tickets at the gate or contact the fair office for alternative purchase arrangements.