Frequently Asked Questions

Why are using digital ticketing?

Digital ticketing through HomeTown allows us streamline our ticketing process and improve our ability to manage ticket revenue, track event attendance, and free up staff time for other critical school and event functions.

What are the benefits of digital ticketing for those attending events?

The digital ticketing creates a more convenient experience for our students, staff, and fans by allowing you to purchase tickets ahead of events through our website or the HomeTown Fan App. Digital ticketing allows event attendees purchased from anywhere at any time. You no longer need cash for the gate, and you can manage all your school events tickets in one convenient app.

What is the HomeTown Fan App?

The HomeTown Fan App is the most convenient way to buy tickets and access school events. The Fan App allows you to:

- Search for events by school name, school zip code, or event name.
- Purchase and access event tickets and season passes from your mobile device.
- Present all tickets and passes to be scanned directly from the app to enter events.
- Favorite schools and organizations to keep updated on their upcoming events.

Where can I find the HomeTown Fan App?

The HomeTown Fan App is available to download on both Android and iOS devices. Once downloaded, follow the instructions to set up your account. You can also find links to download the app and more information on the HomeTown Ticketing website at hometownticketing.com

What if I don't have the ability to purchase tickets digitally?

Fans who don't have the ability to purchase digital tickets can contact the school for alternative purchase arrangements.