

Frequently Asked Questions

Why are you using digital ticketing?

Using digital ticketing through HomeTown streamlines our ticketing process and improves our ability to manage ticket revenue, track attendance, and free up staff time for other critical school functions.

What are the benefits of digital ticketing for those going to events?

Digital ticketing creates a more convenient experience for our guests by allowing them to purchase tickets ahead of events through our website or the HomeTown Fan App. Guests can purchase tickets to school events from anywhere at any time. You no longer need cash for the gate, and you can manage all your school events tickets in one convenient app.

What is the Fan App?

The HomeTown Fan App is the most convenient way to buy tickets and access school events. The fan app allows you to:

- Search for events by school name, school zip code, or event name.
- Purchase and access event tickets and season passes from your mobile device.
- All tickets and passes can be scanned directly from the app to enter events.
- Favorite schools and organizations to easily view upcoming events.

Where can I find the HomeTown Fan App?

The HomeTown Fan App is available to download on both [Android](#) and [iOS](#) devices. Once downloaded, follow instructions to set up your account.

- You can also find links to download the app and more information on the HomeTown Ticketing website at hometownticketing.com/resources/hometown-fan-app.

What if I don't have the ability to purchase tickets digitally?

Fans that don't have the ability to purchase digital tickets can contact the school for alternative purchase arrangements.