

Understanding Processing Fees

HomeTown Ticketing partners with payment processors to securely process card payments for a small fee.

Stripe is a payment processor known for quick deposit options, low processing fees, and simple set up. In fact, Stripe allows you to deposit your funds into school accounts on a daily, weekly, or monthly basis. Here are some key details you should know about the processing fees and their security.



Stripe is an ideal payment processor for schools that

- Need point of sale credit card readers,
- Robust reporting,
- PCI security compliance

With deposit options, your school can choose to deposit funds into your accounts on a daily, weekly, or monthly basis.

Online Sales

Stripe processes payment from credit card and debit cards when digital tickets are purchased through a website or in the HomeTown Fan App.

Disputes and Chargebacks

Disputed credit card charges that result in a chargeback have a \$15.00 fee.

Refunds

Any refunds accepted by the client will return the total face value of the tickets in the transaction, but not the Transaction Fees that were paid as part of the purchase.

Fee Structure

Fees for Online Sales:

- Stripe Credit Card Processing fee is 2.90% + \$0.30 per transaction.
- HomeTown's Service Fee is \$1 per ticket.
- Total Fee of Transaction = 2.90% + \$0.30 per transaction + \$1 per ticket.
- Minimum amount on a point of sale transaction is \$0.50 with a fee minimum of \$.12.
- The processing fee of Products and other non-ticket items is 5%.

For More Information

Please visit these pages:

[HomeTown Ticketing Terms of Service](#)

[Stripe Services Agreement](#)

Still have questions? Reach out to the HomeTown team to talk about your specific payment processing needs, point of sale equipment needs, and getting set up with Stripe today.