

## Flex to VBO: What's Not Changing

### Unmatched Customer Support

Get the same level of reliable support and service for you and your fans. We'll continue to be there when you need us, even on event night.

### Gate Experience

VBO offers an enhanced scanning experience for both fans and staff, while still providing self check-in and additional scanning options for convenience.

### Event Management

Simple, streamlined process for Admins to easily create and manage events.

### Reports

Continue to gain visibility into your event performance with automated payment and digital ticket sale reports.

### Fan Experience

Fans continue to benefit from using the same Mobile Fan App and [events.hometownticketing.com](https://events.hometownticketing.com) website to purchase and access tickets.

### Point-of-Sale

Keep the flexibility of using POS at the gate, while VBO enhances the gate experience with an improved app that offers better connectivity and enables both scanning and selling of reserved tickets.

### Passes & Season Tickets

Continue to offer season passes and season tickets, including offering reserved seats with custom seat maps.

