

# VOLUNTEER CHECK-IN

## GETTING STARTED

### 01 Download the Hometown Gate App



### 02 Watch The Gate App & Equipment Training Video

Scan the QR code to learn how to login, scan tickets, manually redeem tickets, and sell tickets using the Point Of Sale device if applicable. *Point of Sale device must be purchased in advance from Hometown.*



CLIENT ID:

USERNAME:

PASSWORD:



## We're Here To Support You:

### Fan Support Info

Hometown has an support team dedicated to assisting fans and ticket purchasers. They can help with technical troubleshooting and expertise, questions about the platform, and offer assistance in purchasing tickets!

### Customer Support Info

Hometown has an in-house support team dedicated to assisting our customers. They can help with technical troubleshooting and expertise, questions about the platform, and assistance on event day!

