



hometown.com

Your Sideline Support

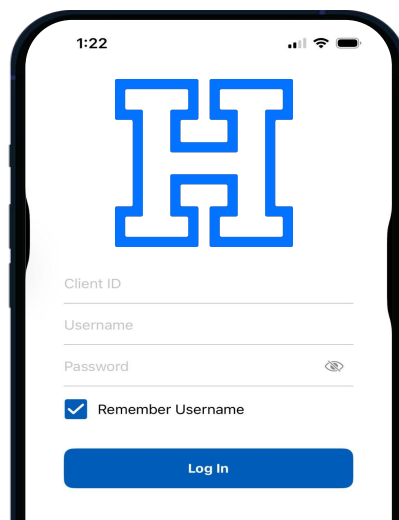
Effective the Week of August 4th, 2025

Extended Fall Hours (Eastern Time)

Mon–Wed: 9:00 AM – 9:00 PM

Thurs–Fri: 9:00 AM – 11:00 PM

Saturday: 8:00 AM – 4:00 PM



Customer Support - For Staff & Ticket Takers

Need help during your event? We've got you covered.



Customer Support Line: (614) 896-3004



Customer Support Email: customer@hometown.com



Fan Support - For Buyers & Attendees

If fans need help purchasing or accessing tickets:



Fan Support Line: (614) 896-3003



Fan Support Email: fansupport@hometown.com



Fan Support Chatbot: events.hometownticketing.com



Customer Knowledge Base - Scan to Explore

Quick access to our 24/7 Help Center:

<https://htcustomerhelp.scrollhelp.site/>



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